

COURT ADMINISTRATOR/CLERK OF COURTS SURVEY RESULTS

Note 1: " Size of court " indicates number of judges only, since the survey instrument did not inquire about number of magistrates.

Note 2: The responses considered to be positive agreement were those in category 4 (" somewhat agree ") and category 5 (" strongly agree. ")

QUESTION	CRT. "DMIN. RESPONSE	CLERK RESPONSE
1a. How many administrators/ clerks will support the program by attending themselves?	<i>Over one half (64%) of the respondents indicated agreement. It would appear that there is some strong interest in the program.</i>	<i>Over one half (60%) of the respondents indicated agreement. It would appear that for the Clerks, there is strong, but slightly less interest in the program.</i>
1b. How many administrators/ clerks will support the program by sending staff?	<i>There is less committal for the staff. Only 34% of the respondents agree to staff attending all seven sessions.</i>	<i>Only 20% of Clerks would agree to having staff attend all seven sessions.</i>
2a. What administrators/clerks will attend? From urban or rural?	<i>This result is based on the number of respondents who indicated "Rural" or "Urban" to the LOCATION question, <u>and</u> who also responded to the "attend all seven sessions" questions with a "4" or "5" ("somewhat" and "strongly" agree responses.) Comparing the Urban to Rural responses, there were about the same % agreeing to participate. The 17/26 (=65%) and 25/38 (=65%) would seem to indicate that LOC"TION does not make a difference in whether all seven sessions would be attended.</i>	<i>This result is based on the number of respondents who indicated "Rural" or "Urban" to the LOCATION question, <u>and</u> who also responded to the "attend all seven sessions" questions with a "4" or "5" ("somewhat" and "strongly" agree responses.) Comparing the Urban to Rural responses, about 50% of the urban Clerks agreed to participate, as opposed to about 38% of rural Clerks. This would seem to indicate that LOC"TION does make a slight difference in whether all seven sessions would be attended.</i>
2b. What administrators/clerks will attend? From small courts, large courts?	<i>The number of judges was collapsed into four categories (very small=1 judge, small=2-3 judges, medium=4-8 judges, and large=10+ judges) Those who would attend from the various-sized courts are as follows: very small,60%; small, 77%; medium, 76.5%; and large, 58%. <i>It would seem that small and medium are more likely to attend</i></i>	<i>The number of judges was collapsed into four categories (very small=1 judge, small=2-3 judges, medium=4-8 judges, and large=10+ judges) Those who would attend from the various-sized courts are as follows: very small, 58%; small, 80%; medium, 50%; and large, 59%. <i>It appears that Clerks from small jurisdictions would be most likely</i></i>

	<i>all seven sessions, compared to the very small and large courts.</i>	<i>to attend.</i>																								
3. "re administrators/clerks interested in attending selected classes? If so, which classes are most popular?	<p><i>Based on "somewhat " agree and "strongly" agree responses, the preference for particular classes would be ordered as follows, from most interest to lesser degrees of interest:</i></p> <ol style="list-style-type: none"> <i>1) Court Performance Standards</i> <i>2) Information Technology Mgt.</i> <i>3) Managing Human Resources</i> <i>4) Case Flow Management</i> <i>5) Fiscal Management</i> <i>6) Research /Evaluation Methods</i> <p><i>The class that generated the most interest was only of interest to 17%, while the least interesting class was only of interest to 11%. There doesn't appear to be a great deal of difference among the classes.</i></p> <p><i>Over a third (38%) would agree to attend "some" classes.</i></p>	<p><i>Based on "somewhat " agree and "strongly" agree responses, the preference for particular classes would be ordered as follows, from most interest to lesser degrees of interest:</i></p> <ol style="list-style-type: none"> <i>1) Case Flow Management</i> <i>2 & 3) Information Technology Mgt.& Fiscal Management (tie)</i> <i>4) Court Performance Standards</i> <i>5 & 6) Managing Human Resources & Research/Evaluation Methods (tie)</i> <p><i>The class that generated the most interest was only of interest to 29%, while the least interesting class was only of interest to 21%. There doesn't appear to be a great deal of difference among the classes.</i></p> <p><i>Only one-fifth (20%) would agree to attend "some" classes.</i></p>																								
4. How many courts/clerks need scholarship money? How much scholarship money? What is the court size (number of judges) and jurisdiction?	<p><i>63% of court administrators indicated a stronger interest in attending if scholarship money were available. 66% would be more willing to encourage staff participation if scholarship money were available.</i></p> <p><i>85% indicated their willingness to attend if the cost of each class was \$100-200. In order to maintain the same participation level, there seems to be a need for scholarships (based on the cost per class) in the following amounts:</i></p> <table border="0"> <thead> <tr> <th><i>class cost</i></th> <th><i>amount needed</i></th> </tr> </thead> <tbody> <tr> <td><i>\$100-200</i></td> <td></td> </tr> <tr> <td><i>\$201-300</i></td> <td><i>18% need \$100</i></td> </tr> <tr> <td><i>\$301-400</i></td> <td><i>30% need \$200</i></td> </tr> <tr> <td><i>\$401-500</i></td> <td><i>73% need \$300</i></td> </tr> <tr> <td><i>\$501-600</i></td> <td><i>78% need \$400</i></td> </tr> </tbody> </table>	<i>class cost</i>	<i>amount needed</i>	<i>\$100-200</i>		<i>\$201-300</i>	<i>18% need \$100</i>	<i>\$301-400</i>	<i>30% need \$200</i>	<i>\$401-500</i>	<i>73% need \$300</i>	<i>\$501-600</i>	<i>78% need \$400</i>	<p><i>60% of clerks indicated a stronger interest in attending if scholarship money were available. 63% would be more willing to encourage staff participation if scholarship money were available.</i></p> <p><i>81% indicated their willingness to attend if the cost of each class was \$100-200. In order to maintain the same participation level, there seems to be a need for scholarships (based on the cost per class) in the following amounts:</i></p> <table border="0"> <thead> <tr> <th><i>class cost</i></th> <th><i>amount needed</i></th> </tr> </thead> <tbody> <tr> <td><i>\$100-200</i></td> <td></td> </tr> <tr> <td><i>\$201-300</i></td> <td><i>30% need \$100</i></td> </tr> <tr> <td><i>\$301-400</i></td> <td><i>60% need \$200</i></td> </tr> <tr> <td><i>\$401-500</i></td> <td><i>64% need \$300</i></td> </tr> <tr> <td><i>\$501-600</i></td> <td><i>57% need \$400</i></td> </tr> </tbody> </table>	<i>class cost</i>	<i>amount needed</i>	<i>\$100-200</i>		<i>\$201-300</i>	<i>30% need \$100</i>	<i>\$301-400</i>	<i>60% need \$200</i>	<i>\$401-500</i>	<i>64% need \$300</i>	<i>\$501-600</i>	<i>57% need \$400</i>
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5. How many respondents were OACA members? How many of them will attend the entire program?	<i>Of those that responded to this question, 78% are OACA members. Of those OACA</i>	<i>Of those that responded to this question, 15% are OACA members. Of those OACA</i>																								

	<i>members, 70% showed interest in attending the entire program. Of the non-OACA members, 48% showed interest.</i>	<i>members, 75% showed interest in attending the entire program. Of the non-OACA members, 58% showed interest.</i>
6. How many courts/clerks have training budgets that will support the entire certification process? What are their sizes?	<i>Only 33% of the total number of courts have training budgets to support the entire certification process. By size, courts can support the cost as follows: Very small courts- 25% Small courts-30% Medium courts-43% Large courts-50%</i>	<i>Again, 33% of the total number have training budgets to support the entire certification process. By size, clerks offices can support the cost as follows: Very small-35% Small-20% Medium-0% Large-100%</i>
7. What days of the week are best for training to be held?	<i>The most "agreeable" days for training to begin are: Tuesday & Wednesday-70% Monday-54% Thursday-38% Friday-28% Sunday-13% Saturday-10%</i>	<i>The most "agreeable" days for training to begin are: Tuesday-70% Wednesday-56.82% Thursday-56.53% Monday-46% Friday-43% Sunday-20% Saturday-13%</i>
8. What months are best for training to be held?	<i>Preferences for the month in which training is held: March-65% October-62% April-61% May-56% September-54% February-49% June-47% November-45% July-41% January-36% December-21% August-13%</i>	<i>Preferences for the month in which training is held: September-57% April-56% March-52% May-51% October-50% June-39% February-34% August-33.34% July-33.33% November-27% January-18% December-11%</i>
9. Itemization of costs in question #5 on the survey: How likely are people to attend at different tuition levels? How does that break down with size and jurisdiction of court?	<i>85% indicated their willingness to attend if the cost of each class was \$100-200. 67% would attend at \$201-300; 55% at \$301-400; 12% at \$401-500; and 7% at \$501-600.</i>	<i>81% indicated their willingness to attend if the cost of each class was \$100-200. 50% would attend at \$201-300; 20% at \$301-400; 16% at \$401-500; and 23% at \$501-600.</i>